



Public sector translation and interpreting news

August 2004 Prestige Network

# NEW CORPORATE IDENTITY FOR PRESTIGE NETWORK

Prestige Network is proud to unveil its new corporate branding. After 13 years, this well established Public Sector language provider has introduced its new image.

April 1991 – June 2004



For 13 years the above logo has served us well. Bringing instant recognition about the quality and professionalism that goes with the service that we provide to the Public Sector.

July 2004



Prestige Network

“The new logo goes along with our image – one of always positive attitudes and friendly, professional staff throughout our team. The design and colour range is neat and simple, which is not only pleasant to look at but also delivers our name perfectly”, says Shohreh Fleming, Operations Director.

“Having established ourselves in language technology, our reputation now in language services in Public Sector is second to none, to such an extent that we are setting standards for other language providers, especially in the area of minority languages throughout the UK”, she continues.



## New Contracts



Recently we have won two major tenders to provide our services for the Welsh Department Agency and Department for Work and Pensions.

This is a 3 year contract that was advertised in the EU journal and was open to any language provider in Europe.

The contract is for the provision of face-to-face interpreting in approximately 2000 offices throughout the UK. The list of languages covered under this contract is over 100.

Spokes woman for Prestige, Jolanta Kaczmarek, commented “This is recognition of the expertise of the company in this challenging sector.

The organisation and management of 1000s of people in 1000s of locations is truly a monumental task. Good management, communication and IT resources are needed”.

The Department for Work and Pensions, consists of Headquarters, Pensions Group, Job Centre Plus, Child Support Agency, the Appeals Service, Disability and Carers Service, Working Age and Children Group and Debt Management. The Interpreting Service will meet the needs of Ethnic Minorities and offer support to clients and the department’s staff by providing qualified and experience personnel to interpret a wide range of languages.

**DWP** Department for Work and Pensions

## Get your FREE sample of our Phrase Cards!

We have created PHRASE CARDS which can be used for educational, training and communication purposes in various organisations. They are available immediately in 7 different languages, delivering 20 short messages on each card. They come in A5 and can be laminated on both sides, so it’s easy for a child or a student to write notes at the back and then wipe them clean and use them again and again! So, do not hesitate and contact us to order your **FREE** electronic sample, with your name or organisation on it NOW!



Today we are going to walk to

the park  
the shops  
the library

今天，我們將會去

公園。  
商店。  
圖書館。

## Why do clients switch to Prestige from their current Telephone Interpreting provider?

This is just one of the reasons: We were recently approached by a client who requested *telephone interpreting service* for a Bajuni speaker from a Swahili & Somali linguistic background. Although this could have been a difficult request to accommodate, thanks to the linguistic knowledge of our experienced staff and highly professional *telephone interpreting service* we found the interpreter straight away, minimising the waiting time of our caller to seconds!

**DO NOT**



# What do our clients say?

## Translation

*“Again brilliant, thanks. We’re sure the translator had loads of fun doing it! Again, we are VERY impressed! The translation should be available on our web site shortly.”*

Ealing PCT

## Have you ever heard of this language?

*“I am very impressed with the speed at which you managed to confirm the services of a Kinyarwanda interpreter for us, given that it was such short notice.”*

London Borough of Lewisham

## British Sign Language interpreting

*“The interpreter you sent was highly qualified and very professional. Thank you.”*

Transport for London

## Did you know ?

That in addition to Interpreting and Translations we also do:

**Braille, BSL  
Large Print, Voice  
Recording**

## Setting the standards in the language industry

Prestige Network is now a certified assessor for various industry standards bodies.

We assess the professionalism and accuracy of translators and interpreters who are associated with these bodies, thereby setting and raising the standards.

## Record Financial Year

Prestige reports record financial results for the year end April 2003.

**We have reached over 100% growth!**

## Expansion of our in house Linguist Team

### Eastern European Desk

Due to the expansion of the European Community and thus growing demand for the Eastern European languages we opened a new desk, which specialise in these languages:



Czech



Polish



Romanian

### Middle Eastern Desk

Due to the demand we provide consulting services in these languages:



Farsi



Dari



Arabic

### Indian Desk

Our team of linguists working at this desk specialise in:



Hindi, Urdu, Tulu, Punjabi, Marathi

**We now cover over 120 languages!**

## Prestige Network Limited

*The Language Specialists*

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